

Founded in 2000, Bendigo Telco was established by a group of large Bendigo businesses that wanted better access to telecommunications technology. Based on the 'community banking' model made famous by Bendigo Bank – Bendigo Telco was conceived as a telco that would support the needs of the local community.



Bendigo Telco, essential for residents of northern Victoria, sought our expertise for a significant telecommunication upgrade. Our task was to modernize their operations area from an outdated Telstra 3G system to an advanced Telstra 5G LTE-capable system, ensuring uninterrupted coverage across office and data center spaces.

After careful assessment, we determined that deploying multiple Nextivity G41 repeaters would provide the optimal solution for this complex office project. The repeater technology seamlessly addressed the coverage needs of the area, enhancing connectivity and operational efficiency for Bendigo Telco.

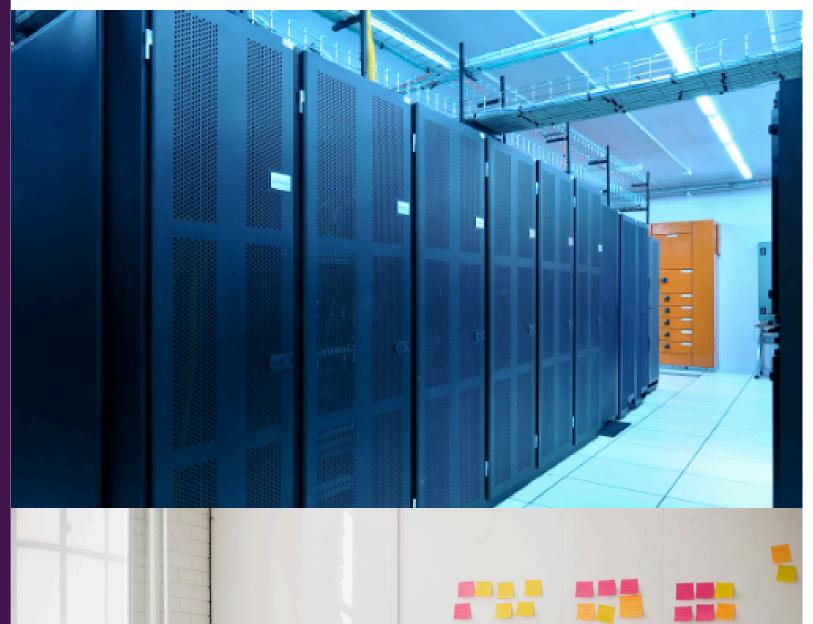
The Challenges

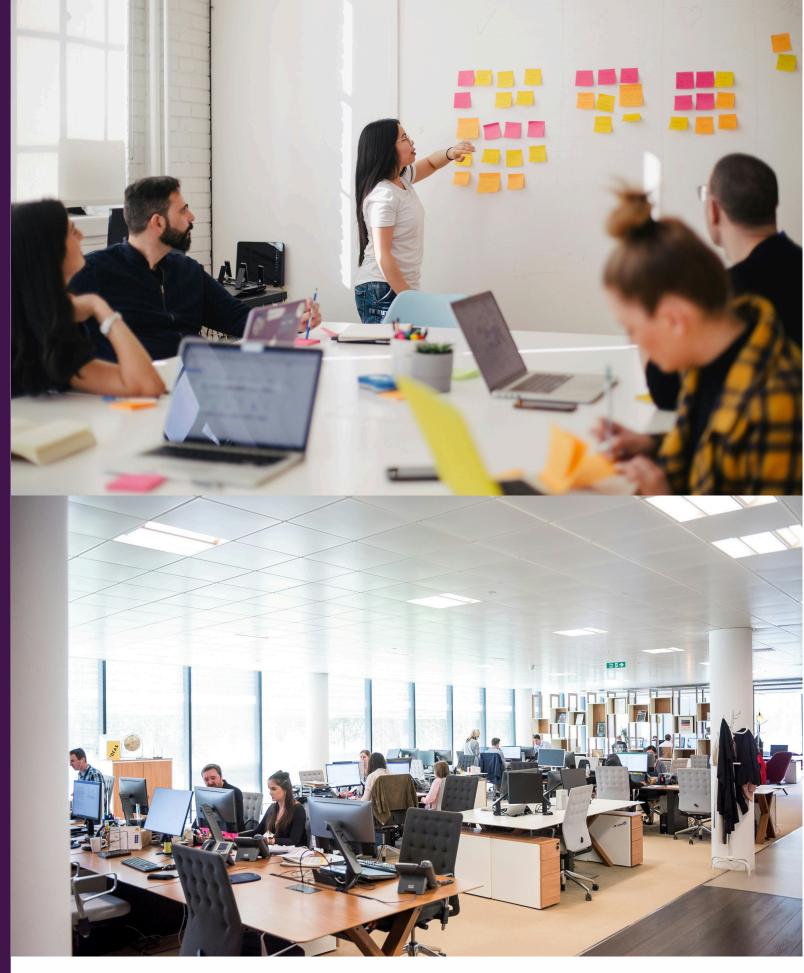
The Bendigo Telco office was a hive of activity, playing a crucial role as a central support hub for the bustling town. With a bustling call centre and busy projects team, our foremost challenge was to seamlessly execute the rebuild of the new Nexitivity G41 DAS system without causing any disruptions. Our goal was to ensure uninterrupted operations for both the call centre staff handling customer queries and the projects team focused on crucial initiatives.

Employing meticulous project management tools and strategies, we approached the task with precision and determination to showcase our expertise to fellow telecommunications ISPs.

The Solution

Deploying the Nexitivity G41 DAS system at Bendigo Telco required meticulous planning and execution to minimize disruptions to their bustling office environment. We began by conducting a detailed site survey to assess optimal placement for the repeaters and antennas, ensuring comprehensive coverage across the office complex without interfering with daily operations. Our technicians worked discreetly during off-peak hours to install and configure the equipment, carefully coordinating with the IT team to seamlessly integrate the new system into their existing infrastructure.





Images via
www.bendigotelco.com.au/

Success

Throughout the deployment process, our focus remained on maintaining uninterrupted service for Bendigo Telco's call centre and projects team. By leveraging advanced project management tools and adhering to a strict timeline, we successfully completed the installation with minimal impact on their operations. The smooth deployment of the Nexitivity G41 DAS system not only enhanced connectivity and reliability but also underscored our commitment to delivering high-quality telecommunications solutions tailored to the specific needs of our clients.

