

Project

Telstra DAS Upgrade

Client

ACCOR Group

Location

Preston, Victoria

Outcome

Telstra Quatra 4G System

Novotel Preston Hotel

Preston, VIC

Novotel Melbourne Preston, in Melbourne's vibrant inner north, has 383 rooms and suites. Many rooms offer city or Dandenong Ranges views. The hotel features a restaurant, café, and resort-style facilities including a 24-hour gym and sauna.

The Project

The Preston Novotel stands as an exemplary feat, designed to cater to the needs of hundreds of guests spanning multiple floors, offering state-of-the-art corporate meeting facilities, and boasting a meticulously organised back-of-house management systems.

The primary aim of the project was to ensure seamless Telstra phone coverage throughout key areas including the lower floors, laundry facilities, bustling café, inviting lobby, and efficiently-run back-of-house operations.

The Challenges

The task presented a unique challenge: enhancing the hotel's existing mobile repeater Distributed Antenna System (DAS) discreetly, without disrupting the daily operations or inconveniencing guests.

This required a delicate approach to on-site management to cater for these specific needs.

The Solution

To achieve this, planning and execution were essential. Special care was taken to coordinate the upgrade process during off-peak hours, minimising any potential disruptions to guest experiences.

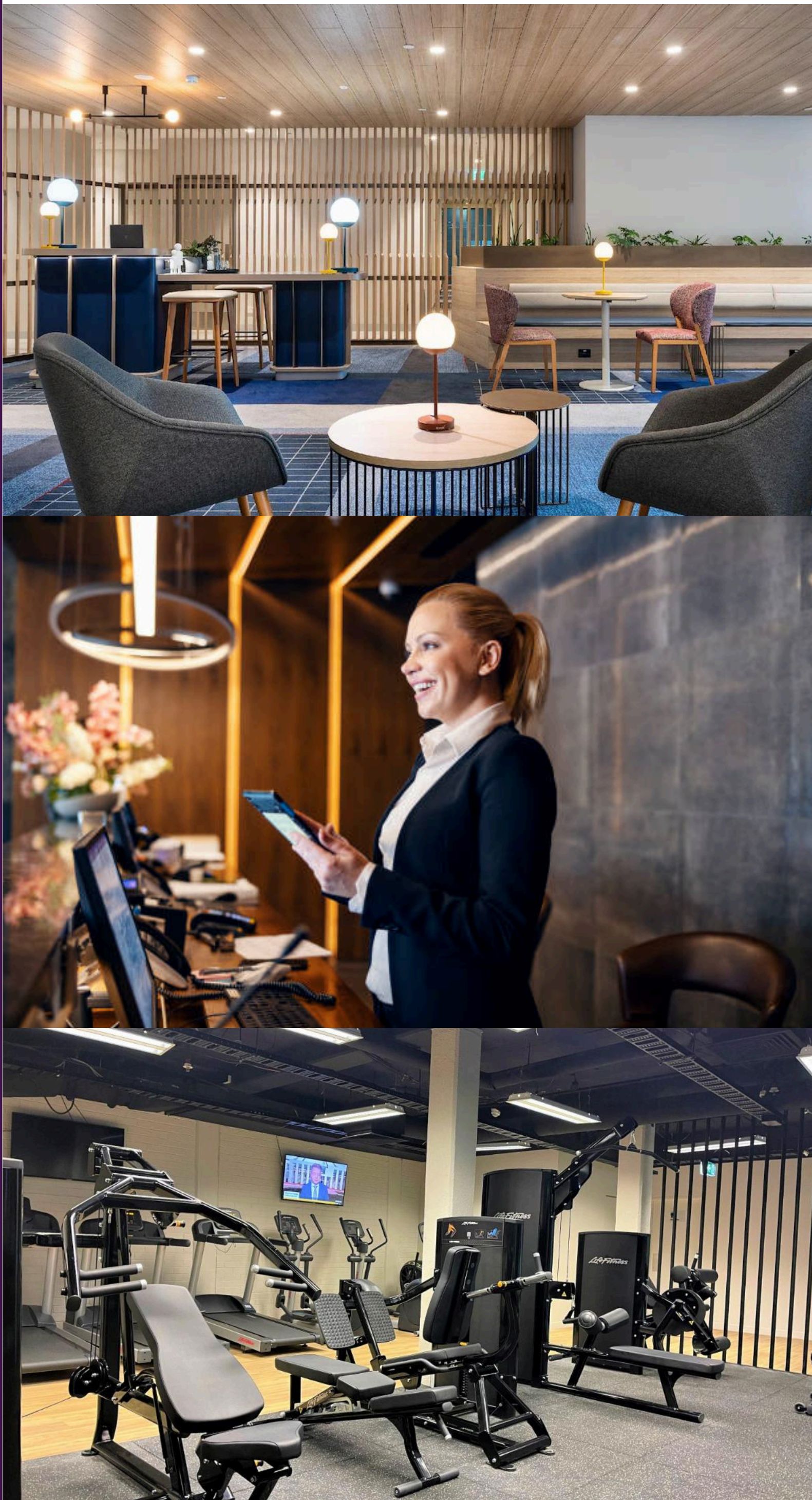
Extensive testing was conducted to guarantee optimal performance of the upgraded DAS across all targeted areas, including the lower floors, high-traffic zones like the lobby and café, and the essential back-of-house facilities. This comprehensive approach ensured that guests and staff alike could enjoy reliable Telstra phone coverage without any noticeable interruptions or inconveniences.

Success

Overall, the successful completion of this discreet upgrade project underscored the commitment to both functionality and elegance, enhancing the overall experience for all patrons of the Preston Novotel.

Minimising disruptions to daily operations and simplifying the installation through planning and management, made this project's success just a little sweeter; this solution came off exceptionally well, with all parties ecstatic with the outcome.

This approach not only upheld our commitment to efficiency and excellence but also highlighted our ability to adapt and innovate in challenging circumstances.



Images via
<https://novotel.accor.com/a/en/australia-new-zealand.html>

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